

**THIS IS
HOW WE
DO IT.**



**CREATING
NEW TRADITIONS**

Covid-19 2020



I Dare You, Don't Say The C* Word.

Okay guys, we are done with this right!?! Can't watch and hear anything more about it. Done with all my in-house chores and interior design aspirations. So, don't you dare to say the C* word again. Safely but surely, I want to take you for a road trip through The [NEW](#) Netherlands. Hop on and sit tight!

DUTCH GENERALS

At Performance Travel we cut the crap! As you are used from us, we always try to communicate 100% transparently. That is why we want to share with you the [general regulations](#) that have been implemented by the Dutch government.

1. Working from home and avoid busy areas.
2. Keep 1,5 meter distance from others, wash your hands regularly and cough and sneeze in your elbow.
3. Anybody with symptoms stays home.





Let's Go Outside.

- George Michael 1998-

You got me, I admit that I have been jealously looking at the sun filled terraces in Sweden. But if we behave ourselves, our prime minister announced that slowly we can go back to normal, step by step, following below release strategy.

June 1st

1. Public transport will run again on full speed, facemasks are obligatory.
2. Restaurant terraces will open again, keep 1,5 meter distance between tables.
3. Restaurant, Cafe's, Theatre's will open for max 30 visitors, keep 1,5 meter distance and only with reservation. Maximum 3 persons per 10 m²
4. Museum's and monuments will open, only for visitors with pre-bought tickets.





Summer Vibes at the Dutch Coast.

I totally feel you. No rooftop cocktails in Valencia or tropical beach vibes somewhere on the globe. With summer around the corner, where else to go than our fabulous beaches. Right, the Dutch coast is easy to reach and surprisingly chill!

July 1st

1. Congress centre's & Events allowed for max. 100 visitors.
2. Restaurant, Cafe's, Theatre's will open for max 100 visitors, keep 1,5 meter distance and only with reservation. Maximum 3 persons per 10 m²
3. Camping's / Holiday parks will open, including shower and toilet facilities.





Your Event In The Netherlands.

The past few months our suppliers and we have been thinking over our post corona strategy. We came to the conclusion that this is who we are and what we do best: “Planning your event in The Netherlands and make it a memorable experience”, that’s what Performance Travel is all about and we got news for you...We will keep on doing this!

Event Regulations

1. Need to keep 1,5 meter distance at all the time.
2. So far all events are cancelled until the 1st of June, more instruction will follow on the 19th of May.
3. Events up to 100 persons are allowed from the 1st of July. At this point it’s unknown when they will increase the number of persons above 100 persons.
4. All big events like festivals, concerts and congresses (where permission is needed for) are cancelled until the 1st of September. If those big events are allowed to be organized after 1st of September is still unclear. The government will make an decision regarding this before the 1st of September.

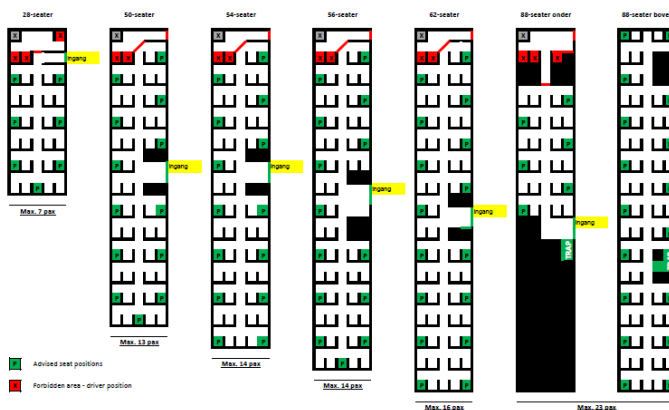


Travel Safe.

One of our partners, a transport supplier, used their fleet for an important message "stay safe". Their fleet is "corona proof" to serve you as soon as you can travel again. Watch this: [Safe Travels!](#)

Covid-19 Proof

1. The interior has been adjusted so that there is 1.5 meters between passengers.
2. The coach is equipped with disinfectant hand gel at the entrance.
3. The front door is only for the driver and the rear door for the passengers.
4. The cleaning procedure after every transfer has been intensified.



Capacity coach transfers:

- 28-seater = Max. 7 persons
- 50-seater = Max. 13 persons
- 54-Seater = Max. 14 persons
- 56-seater = Max. 14 persons
- 62-seater = Max. 16 persons
- 88-seater = Max. 23 persons



Travel Safe.

Our [Limousine Service](#) supplier is taken her responsibility to ensure the safety and well-being of our clients, chauffeurs and their staff. They have taken the following measures to prevent spreading of the virus as much as possible:

1. Our vehicles are equipped with a Plexiglas separation between the chauffeur and the passengers.
2. Before and after every service all vital parts of the vehicle will be cleaned with Virocid® "Hospital grade" disinfectant.
3. All chauffeurs are wearing masks and gloves.
4. For the passengers there are masks and anti-bacterial gel available at the back of the vehicle.
5. Chauffeurs are instructed to report any symptoms of infection immediately and are not allowed to work from that moment.
6. Chauffeurs will not shake hands and respect the 1,5 meters (5 feet), arranged by law, social distance at any time.
7. The passengers luggage can be carried by the chauffeur according the following procedure: The passenger will place the luggage in front of him or her and step away. The chauffeur will take the luggage safely while wearing gloves (which will be replaced after every service).

Restriction of capacity:

Passengers from one household:

- max of 2 passengers in a sedan
- max of 6 passengers in a minivan

Passengers other than from one household:

- max of 1 passengers in a sedan
- max of 3 passengers in a minivan.



Stay Safe.

The hospitality industry may open carefully again, so hotels can also receive more guests. When starting up, it is important to meet the hygiene requirements and to guarantee the 1.5 meter distance for staff and guests. By making the hygiene measures as visible as possible, as a hotel you can regain the confidence of guests and groups. A great example of a protocol is by local hotel chain: Postillion Hotels.

Check-in procedure

At the check-in desk, use is required of the compartments in front of the reception desk, in order to keep the necessary distance required.

Dinner & Breakfast (overnight)

1. Restaurant facilities are arranged in 1.5m arrangement, which limits the capacity.
2. Especially at breakfast, hotel guests may have to wait until a table is available.
3. Service at the table is done with trolleys, so guests pick up their own meals to guaranteed the 1.5 meter distance.

General Spaces (foyers, bars, restaurants & lobby's)

1. Where possible in the common areas one-way traffic is created.
2. Additional signage in common areas emphasizing on hygiene and social distancing.



Meet Safe.

The additional guidelines for meetings and events are as follows:

Social distance

1. Attendees always keep at least 1.5 meters distance
2. The total number of attendees (visitors and employees) per m² is used as a guideline for determining the capacity per space:
 - 1 person per 10m² for trade fairs and corporate events
 - 1 person per 5m² for conferences and meetings

Whereby for the final capacity determination per request, additional account is taken of the specific layout.

3. It is only possible to attend a meeting with an (online) reservation.
4. When making the reservation, the visitor picks a timeslot, if applicable.
5. The number of visitors per period is limited to the determined total number of people present per m².
6. Each reservation has a start and end time.



Safety & Control.

Covid-19 Responsible

Everyone is obliged to follow the established guidelines. At least one corona responsible is appointed in each organization to oversee this. The corona responsible is supported by supervisors. Supervisors are employees who are involved in the meeting and are in direct contact with visitors.

The corona responsible is responsible for:

1. The implementation of the protocol for business meetings and the accompanying guidelines
2. Coordinating and supervising compliance.
3. Appointing supervisors and informing about guidelines and expectations.

The corona responsible and the supervisors:

1. Hold participants and staff accountable for non-compliance with the applicable guidelines
2. If necessary, can take appropriate action to ensure safety
3. Proactively contribute to optimization of the protocol and guidelines
4. Are available for questions from participants and employees
5. Communicate the necessary guidelines and measures in consultation
6. Cooperate with local authorities, including the Safety Region, the Municipality, the GGD and the Health and Safety Service.



Dine & Wine Safe.

Restaurants

1. 1st of June: Restaurant terraces will open again, keep 1,5 meter distance between tables
2. 1st of June: Restaurant, Cafe's, will open for max 30 visitors, and only with reservation
3. Keep 1,5 meter distance: maximum 3 persons per 10 square meters

A cool example:

Mediamatic Biotoop, an art centre in Amsterdam, is putting outdoor diners in tiny greenhouses in bid to adhere to social distancing guidelines. The small greenhouses were built as an art project. But now they have been turned into private dining spaces. Waiting staff wears protective equipment and serves food on long wooden boards. The greenhouses can hold a maximum of two people.





Performance Travel Your Partner In The Netherlands.

So guys, hope this document brings some clearness in how [WE Dutch](#) are doing this. What the future brings is mostly unclear. But like said before, we are going nowhere and we are crossing our fingers that somewhere soon there is some sight on when we will see each other again.

We, the team of [Performance Travel](#) is certainly ready to welcome you again and to make sure your event Rocks! Of course we closely monitoring the situation and regulations made by our government. Whenever there is a necessary change we will definitely keep you in the loop!

Whenever you have any particular questions or new requests don't hesitate and just contact us. We are more, what ...we will be over the moon.. to assist you!

All the best,

Daan, Maud, Anna & Loes

